**Thornhill House Residents’ Association meeting notes.**

**Present: Jacqueline, Steph, Claudia, Colleen, James, Ahmet, Brian**

**Meeting date/time: Wednesday 30 July 2014**

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| **Item** | **Key points discussed** | **Action Required/ By whom** |
| 1. Previous minutes
 | Cleaning – items of litter have been left in 35-52 stairwell for 2+ weeks. Much improvement in other blocks. Discussion whether the cleaner needs a checklist to prove the work is being done?Still not enough bins in 35-52 despite assurances from D Heath one had been ordered. Glass broken again in block 2’s front door. Discussion about how to combat this: install CCTV / dummy cameras / CCTV signs / film coating on doors.No extra key yet arranged for main gates – ongoingElectronic key fob issue has been raised with LBI – doors are being reprogrammedSome doors still being left propped open, which is a security risk. | JH to write to D Heath about bins and doors.All residents are reminded to close doors securely as leaving them propped open (for cats etc.) is a security risk. |
| 1. Antisocial behaviour
 | Some residents are concerned that complaints about noise are being directed to the wrong people, and that neighbours’ complaints themselves may constitute antisocial behaviour |  |
| 1. Storage
 | There is still some confusion about the arrangements for renting storage rooms. One resident has been trying to contact Denis Heath for a year and completed an application for storage space, only to be told that others had apparently been given storage space without the need to apply. There needs to be transparency to this process. Suggested that Denis Heath invited back in to another meeting to answer residents’ questions. | JH to include request to D Heath in above letter. |
| 1. Water pressure
 | Water pressure remains an issue. Keith Wilson (estate management) has suggested that each flat call it in as a separate repair. All present agreed that it would be better to address the issue wholesale with all council tenants. Proposal: Ask door-to-door “Are you satisfied with your water pressure? Why?” and present the findings to LBI.  | Further discussion next meeting |
| 1. Garden management
 | Decisions deferred to next meeting when more residents will hopefully be present. Suggestions:Leave things as they areTake over and......more seating...paved area to make it easier to manage...more shrubs to muffle sound...fix gazebo...box in bathtubs as raised beds...dispose of some bathtubsResidents to be polled for final decision. Responses to be left in red box. | JH to put up signs about the gardening meeting (20/8/14) ASAP. |
| 1. AOB
 | Doors bang shut loudly when closing. Can a strip of insulating foam be added to reduce the noise?Not all residents have had their aerial connections updated. Who to contact?Bank Holiday Weekend BBQ – Saturday 23rd August | JH to include in letter to D HeathJH to find out [*addition – send queries about aerial connections to eric.calvert@islington.gov.uk*] |
| 1. Next meeting
 | Wednesday 20th August 7pm | JH to advertise as usual |